***PROFESSIONAL SUMMARY***

* Business Analyst with 3.5 years of experience working in Agile methodology to collate requirements, capture use cases and work on tools like JIRA, SQL, Excel and Power BI
* Worked for different domains such as Fintech, Digital solutions, SAP and Payments.
* Hands on experience in requirement gathering, writing use cases, presentation/demo and flow diagrams.

WORK HISTORY

|  |  |
| --- | --- |
| **Client** | **Duration** |
| Bayer | Apr 2023 – Jul 2023 |
| Digital Harbor | Sep 2022 – Feb 2023 |
| HSBC | Apr 2022– Sep 2022 |
| Propelld | Jun 2020– Mar 2022 |
| HDFC | Jun 2020– Mar 2022 |

***PROFESSIONAL EXPERIENCE***

**Client: Bayer Apr 2023 – Jul 2023**

**Role:** **Business Analyst**

**Responsibilities:**

* Working on PDV (Product Data Visibility) Sapphire for Bayer which was built to bring transparency in Product information to the end users (manufacturers) and establishing one site (PDV-product data visibility Sapphire) as a source of truth.
* Analyzing BOM files for the assigned sites.
* Working closely with the sites' POC and the manufacturers to understand the challenges in the supply chain and get the required data as requested by data cleansing team.
* Creating Recipes and Specification file for Dihon site.
* Working with BODS team to automate the pack file process (validation, merge, gaps).

**Client: Digital Harbor Sep 2022 – Feb 2023**

**Role:** **Business Analyst**

**Responsibilities:**

* Worked in collaboration with Bolivia & US teams for a product KYP (Know Your Provider) - a SaaS product built for US government for enrolling medical service providers). Understanding of SET-Social Enterprise Technology to integrate products (like SDV, Mini wall, social tags) in KYP.
* Worked on Yeddy (an alternative of JIRA that helps users to get ToDo items notification on their dashboard, Bug creation suggestions, chat box etc).
* Created user stories in Jira and reviewed weekly progress on pending work items and gave sprint demos. I also wrote SQL queries.

**Client: HSBC Apr 2022 – Sep 2022**

**Role:** **ASSOCIATE CONSULTANT**

**Responsibilities:**

* Worked for HSBC project and have good understanding in concepts of digital payment transformation in various payments networks such as SWIFT(MT), ISO 20022(MX).
* Knowledge in payments workflow from initiation to settlement. Cleared assessments on: SWIFT2, Payments ACON-Expert, SWIFT, and Payments ACON-Foundation.

**Client: Propelld Jun 2020– Mar 2022**

**Role:** **BUSINESS ANALYST**

**Responsibilities:**

* Worked closely with product team to collate functional requirements for features like Dashboard system (for viewing & processing student loan applications), Institute management etc. Used Jira tool to create work items for these product features/bugs for dev team.
* Collaborated with team members to give walk through of requirements in sprint planning meetings.
* Created dashboards using Power BI tool to check the progress and the sales number of the education loan application.
* Wrote & executed test cases in various SDLC phases – unit testing, sanity testing and UAT. Wrote SQL queries.

**Client: HDFC May 2019 – Jun 2020**

**Role:** **RELATIONSHIP MANAGER**

**Responsibilities:**

* Managing a book size of 120 high net worth group of Individuals with an average AUM of 10.7 Cr.
* Sound knowledge of bank retail products & asset class like equities, mutual funds & other structured Products

***EDUCATIONAL BACKGROUND***

* Ramaiah Institute of Management MBA (BFSI & Marketing)
* Amity University BBA (Finance)